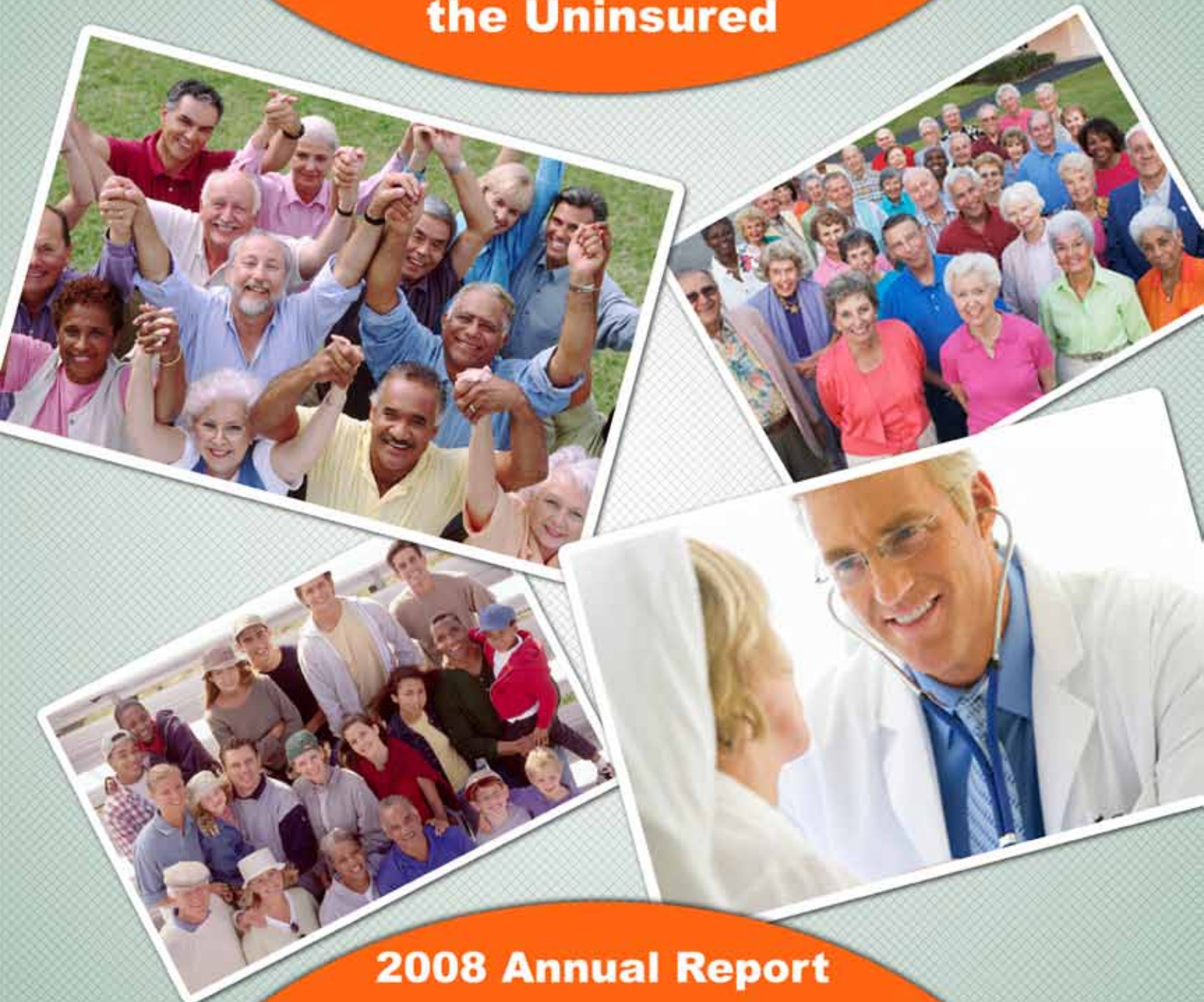




Community Health Mission

WWW.CHMSAVANNAH.ORG

Healthy Communities: A Medical Home for the Uninsured



2008 Annual Report



Dear Friends:

Since 1996, Savannah Health Mission and Community Health-care Center have served the working uninsured in Savannah and surrounding communities. In 2006, to better serve the uninsured, these two organizations merged. The new organization, Community Health Mission, is proud to share our news and successes, from innovations in patient care for the uninsured to our continuing financial and volunteer growth.

This year we continue to celebrate success, including the expansion of services to include an anticoagulation clinic in partnership with St. Joseph's/Candler Health systems, and the recruitment of two additional gynecologists, for a total of 58 healthcare providers. Also 2008 was a year Community Health Mission took significant steps that will have a major impact on the communities we serve. For example the development of stronger relationships with other non-for profit organizations such as MedBank and the YMCA and the implementation of an Electronic Health Record System.

Everything we do is for the patient, and we have invested enormous passion and resources in building a patient-centered environment. As a result, we have seen an extraordinary increase in patient satisfaction and compliance with treatment. We are proud to share with you our 2008 annual report, as well as a glimpse of the Community Health Mission of tomorrow, as we continue to increase our service to the uninsured community in the Savannah area.

Phillips Regnault
Chairman of the Board

Miriam U. Rittmeyer, PhD, MPH
Executive Director



Community Health Mission

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Healthy Communities Reducing Health Disparities



Community Health Mission
WWW.CHMSAVANNAH.ORG

Racial and ethnic disparities in health change has been well documented across a broad range of medical conditions and for a wide range of ethnic and racial groups. These differences have been noted in health outcomes, such as quality of life and mortality; processes, quality, and appropriateness of care; and the prevalence of certain conditions or diseases.

Creating a healthy community through access to healthcare, and health promotion initiatives will stimulate strong families and communities across Georgia resulting in greater economic viability at the state and local levels. This is one of the goals for the Community Health Mission. Through access to health care for the uninsured, we can influence our community in a positive manner.



	Diabetes	Blood Pressure	Cholesterol
	% of individuals with diabetes who are receiving diabetes education	% of individuals with hypertension taking action to control their high blood pressure	% of individuals who checked their cholesterol in the last 5 years
2010 Healthy People Goals	60%	95%	80%
Total Baseline	45%	82%	67%
Hispanic/Latino	34%	74%	59%
African American	46%	87%	67%

* Healthy People 2010 builds on initiatives pursued over the past two decades. The 1979 Surgeon General's Report, Healthy People, and Healthy People 2000: National Health Promotion and Disease Prevention Programs

It is well established that having a regular source of care with the same healthcare provider results in better health outcomes and lower total costs. The Medical Home approach is the premise that patient-centered care requires a fundamental shift in the relationship between patients and their primary care providers. In this environment there is a higher degree of personalized care coordination, access beyond the acute care episode, and identification of key medical and community resources to meet the patients' needs. Community Health Mission exemplifies this model of care. CHM possess all the characteristics of a medical home: accessible, comprehensive, integrated, and patient-centered healthcare, which is satisfying to both patients and their healthcare providers.



*CHM Patient Rosemary Miles
Uninsured retired nurse*

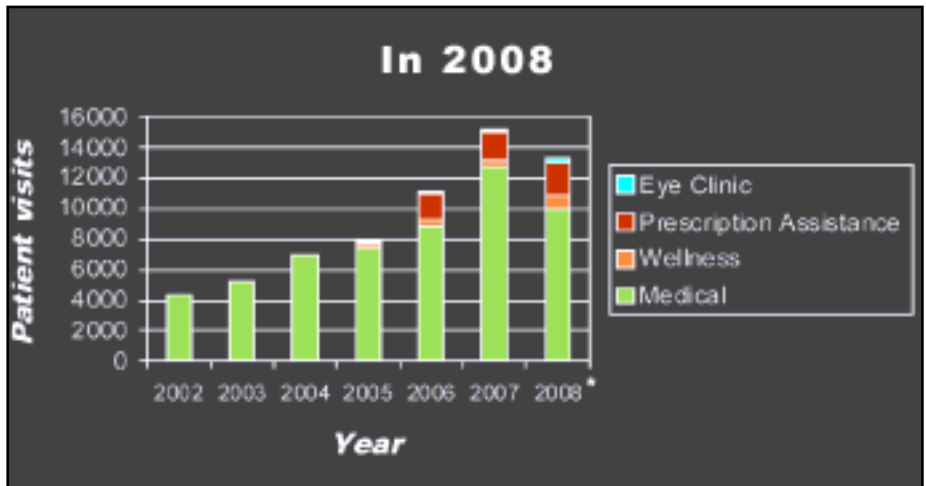


Healthy Communities Services for the Uninsured



*Dr. Richard Dent - CHM Medical Director
and Mr. Roland Grooms CHM patient*

- 735 New uninsured patients registered in 2008 alone
- 64,181 patient visits since 2001
- 58 volunteer healthcare providers
 - 22 volunteers on site
 - 34 volunteers in their own clinics
 - 6 in primary care/internal medicine
 - 52 volunteers in 20 specialty care areas such as orthopedics, cardiology, ophthalmology, nephrology, etc.
- Anticoagulation Clinic in partnership with St. Joseph's Candler
- Open 5 days a week + one night clinic
- 4 Wellness programs - Self-management diabetes program, Women's Health, Nutrition, & Smoking Cessation.
- 4,000 diagnostic X-rays, mammograms and MRI's.
- Outreach programs in churches and universities.



* Temporary shortage of staff and volunteers resulted in a decreased number of patient visits for 2008.

How CHM contributed in 2008 to meet the Healthy People 2010 Goals

- Provided over 13,000 patient visits free of charge to the community.
- Provided Primary healthcare to 2,372 uninsured individuals, the great majority of whom are working in our community.
- Provided access to \$1,504,478 million in prescriptions for the care of chronic diseases through the prescription assistance program.
- Potentially saved \$3,329,750 millions by emergency room diversion.
- Facilitated the provision of over \$1,462,023 in diagnostics tests and specialty care including mammograms, CAT-scans, pap-smears, surgery, chemotherapy, through the generous in-kind contributions of South Coast Imaging Center, The Coastal Health District, Memorial Health, St. Joseph's/Candler Health Systems, Trident Pet-CT of Savannah, DX Diagnostic Biopsies and PSS-Physicians Sales and Services and YMCA.

Healthy Communities Beyond our Walls



Women's Health Program- Iglesia Guadalupe at Port-Wentworth Hispanic Community



Dr. Ana Viseras - South University- Health Fair



Nutrition classes in partnership with UGA Extension Program



Diabetes Program at the YMCA

Health Promotion and Education Programs										
Primary Prevention					Wellness Programs (Patient visits)					
Year	Mammo-grams	Flu Shots	Pap-Smears	Total	Diabetes	Smoking	CPR	Nutrition	Women's health	Total
2006	219	0	689	908	253	48	0	0	0	301
2007	332	51	821	1153	226	49	32	27	81	415
2008	314	100	613	1027	359	137	0	30	235	650



Healthy Communities YMCA and Community Health Mission



Audrey Rodriguez -YMCA - Habersham with CHM Staff and volunteers open house

YMCA of Coastal Georgia and Community Health Mission are partnering to educate and improve lifestyle behaviors among uninsured patients suffering from Diabetes. The YMCA - CHM partnership kickoff event for the new program was Friday July 11th 2008 at Savannah's Habersham Street YMCA.

Under the leadership of the YMCA senior Vice-President Bucky Johnson, Audrey Rodriguez YMCA Outreach Coordinator, and Dr. Ana Viseras - CHM Health Promotion and Education Programs Coordinator, the YMCA of Coastal GA provides Community Health Mission patients the opportunity to participate in low impact exercise classes as well as other exercise options.

The YMCA provides a classroom for patients to receive the diabetes education and other wellness programs. CHM educational programs will be open to YMCA clients too.

Forty-five CHM patients currently enrolled in the Amigos en Salud/Friends in Health program, a CHM self-management diabetes program. All forty-five patients are attending exercise classes at the YMCA. In 2008 more than 54 CHM patients graduated from the Wellness Programs.



Audrey Rodriguez from YMCA-Habersham, giving a tour to CHM patients



CHM, YMCA and UGA staff at a Baptist Church Health Fair

Healthy Communities

CHM's Success story of Joan Kelly



Joan Kelly with nurse practitioner Kai Chang, NP-APRN

Before coming to CHM

- Joan Kelly – Savannah School System Bus Driver
- Taking 12 medications
- Poorly controlled hypertension and diabetes, and smoker.
- Skipping medications to make them last
- Using several doctors, including the local emergency rooms

Now as a patient of CHM

- CHM is her medical home FREE of charge
- Personal internal medicine and GYN physician
- Decreased medications to 5, lost weight, and quit smoking.
- Three-month supply of medications and 1 year of diabetic supplies refilled at no cost.
- Mammogram, pap-smear, and lab-work on schedule.
- Participating in CHM's wellness program and exercise activities for free as part of a collaboration between CHM and YMCA.



Joan Kelly participating in CHM's Diabetes program and exercising at the YMCA- Habersham



Healthy Communities Prescription Assistance Program

- Many people might find themselves choosing between medications and other important necessities of life.
- Because of the cost of prescription medications, over 10% of uninsured individuals never pick up their prescription medication, while another 10% will skip pills or self reduce their dosage in an attempt to make their medication last longer (AMA, 2008).
- In 2008, MedBank helped 2,372 Community Health Mission's uninsured patients obtain prescription drugs for free, a \$1,504,478 benefit to the patient.

Services provided in 2008	
Prescription applications processed	2637
Total benefit to CHM patients in 2008	\$1,504,478
Average benefit per patient	\$389.89



Medicine Room at CHM

MEDBANK strong partnerships that enhance our services

Healthy Communities Into the future, Sustainable Fellwood and CHM

An exciting opportunity to increase our service level to the community is under consideration. As you may have read in the newspaper the Melaver group is developing Sustainable Fellwood, an environmentally conscious mixed use, mixed income community which will be located on the west side of Savannah. This project will include senior housing, a community center and commercial buildings, as well as other social services. CHM has been approached by the Melaver group to be the lead organization in providing health services to this new community. The first section of Sustainable Fellwood is nearing completion.

Characteristics of Sustainable Fellwood

1 of only 4 projects in Georgia
and 1 of 238 in the US.

- Accessible Location
- Green Construction and Technology
- Social, cultural, and educational components included in the neighborhood design



Social components that will be integrated at Sustainable Fellwood Neighborhood



Proposed CHM site at Sustainable Fellwood Neighborhood



Healthy Communities In the News

Feb 2008 - Komen Foundation awards 10,000 grant to CHM

Savannah's Community Health Mission received a \$10,000 grant on February 19th from the Susan Komen Foundation's Savannah Affiliate organization. This grant will fund CHM's breast cancer screening and education program - One Woman at a Time. This will mark the first time the Affiliate group has had the opportunity to fund local projects and the all-volunteer group is excited to help the community. One Woman at a Time program will help uninsured working women to obtain breast screening services as well as breast health education, especially among African American and Hispanic women.



Sue Adler- Chairman of Komen Foundation Coastal GA, Dr. Diane Z. Weems- Chief medical officer of the Coastal Health District/ Chatham County Health Department, Dr. Miriam Rittmeyer Executive Director Community Health Mission; Richard Hess- Chairman, Community Health Mission



Chinese Delegation at Community Health Mission



March 2008 - Learning different models for healthcare delivery in China

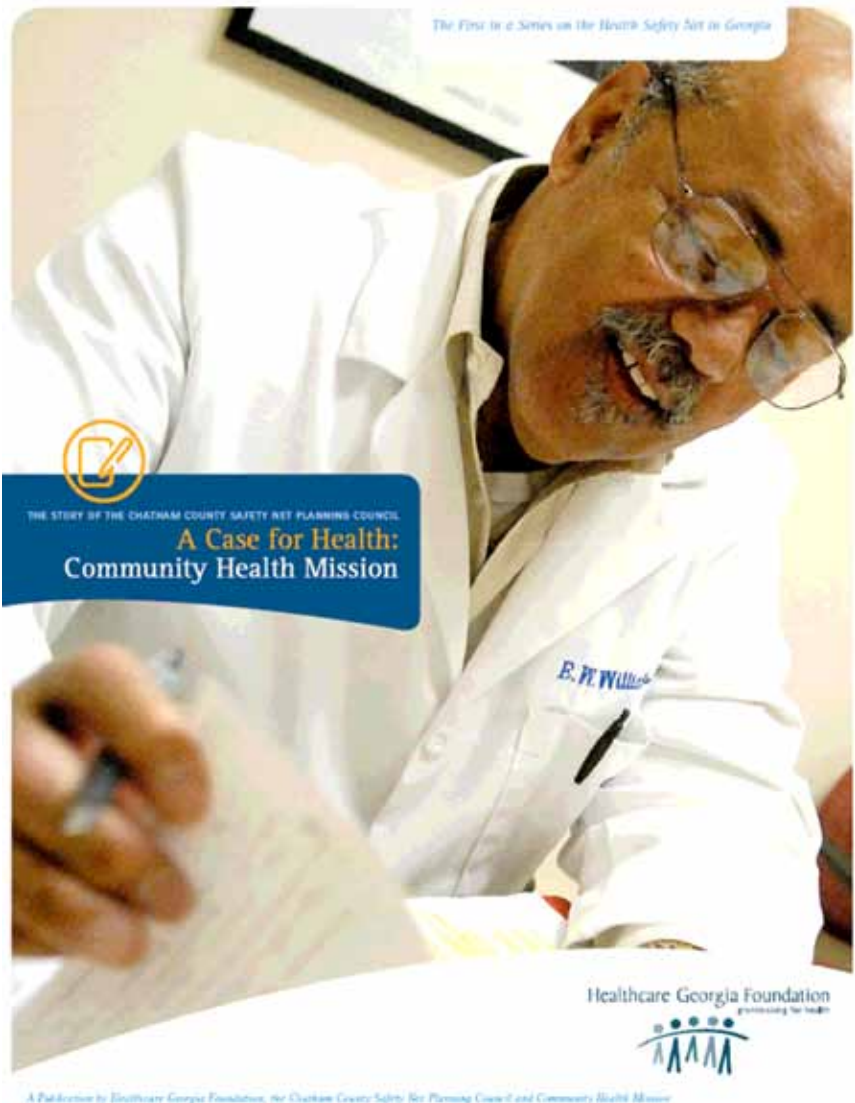
A group of about 30 government officials from China visited Savannah to learn more about our country's public health system. Members of the Chinese delegation from the Sichuan Province tour were part of an exchange program through the University of Georgia's Carl Vinson Institute. The objective of this tour was to gain ideas from US health programs and policies to take home and create their own. The delegation toured Memorial University Medical Center, the J.C. Lewis Health Center, the Community Health Mission and the Curtis V. Cooper Primary HealthCare Center.



June 2008 - Healthcare Georgia Foundation released publication- A Case for Health: Community Health Mission (press release by Healthcare GA Foundation).

This case study highlights the strength and success of the health “Safety Net” structure that has been developed to serve low-income individuals and families in Chatham County, Ga., regardless of their ability to pay for health care services.

Healthcare Georgia Foundation commissioned a case study to highlight the work of the Chatham County’s Safety Net Planning Council, focusing on the positive results that this model of care brings to residents through the work of Community Health Mission, a local clinic and active Council member. The case study highlights necessary components of a safety net structure as well as the challenges to consider when using the model. “The story of Community Health Mission and the Chatham County Safety Net Planning Council demonstrates how leaders at the individual organization and community level can make tangible difference in the lives of people in need of care,” said Dr. Gary Nelson, Healthcare Georgia Foundation president.



Dr. Eugene Williams- Volunteer CHM gynecologist

December 2008 - Georgia Department of Community Health awarded \$100,000

Community Health Mission is one of eight organizations to receive an award from DCH. This grant is part of DCH’s Georgia Health Equity initiative that has as its objective to improve the health status among uninsured and underserved individuals living in GA. Areas of interest are cancer, diabetes, and cardiovascular disease to mention some of them. This grant was obtained as a consortium with other organizations such as MedBank, St. Mary’s Health Center, Community Cardiovascular Council and Health Department. Community Health Mission is the lead agency in this grant.

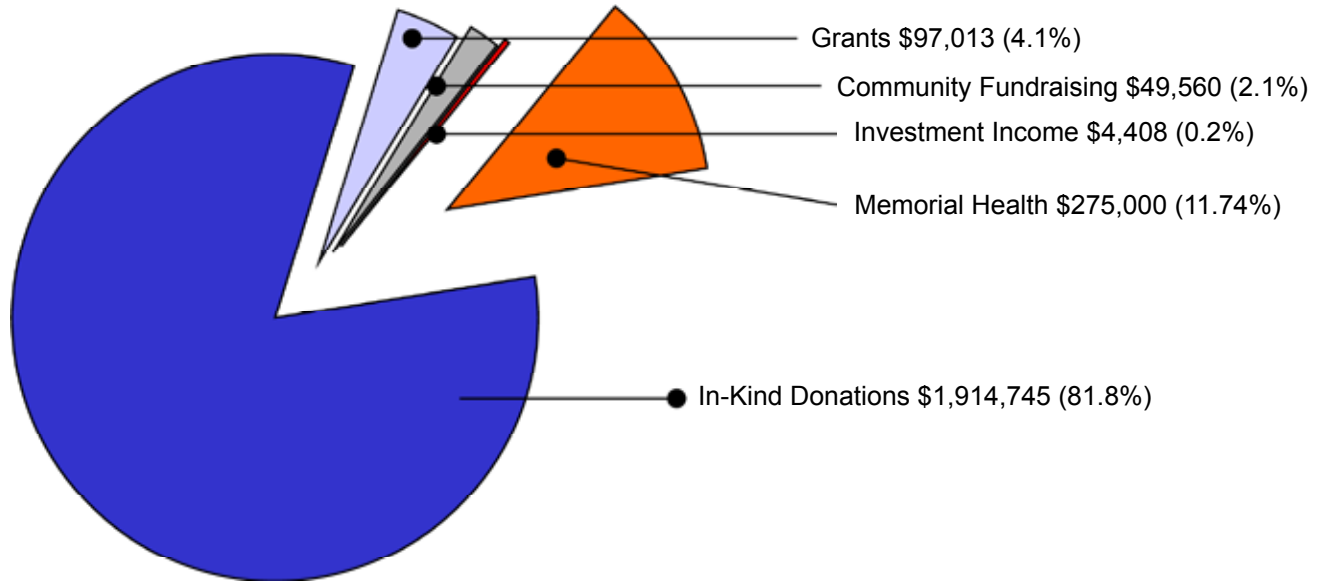


**GEORGIA DEPARTMENT OF
COMMUNITY HEALTH**



Healthy Communities 2008 Financial Highlights

Where does funding come from?



How are funds used?

For the year 2008, total operating expenses were comprised of the following types of expenses:

		% of total Expenses
Program Services* (Direct Patient care)	\$ 2,235,422	92.4
Supporting Services	\$ 180,032	7.4
Fundraising- Annual report	\$ 3,934	0.2
Total	\$ 2,419,388	100.0

Based on 2008 Audited documents

*Includes \$1,914,745 of In-kind donations from Memorial Medical Center, St. Joseph's/Candler Health Systems, South-Coast, Trident-Pet Scan, DX Diagnostics, and other community Partners that have given trust and support to Community Health Mission.

	2006	2007	2008
<u>REVENUE (CASH ONLY)</u>	\$453,623	\$542,386 ^a	\$375,731 ^b
TOTAL EXPENSES (CASH ONLY)	\$544,310	\$473,020	\$504,643
IN-KIND REVENUE & EXPENSE CONTRIBUTIONS	\$271,327	\$656,197*	\$1,914,745*
INCREASE (DECREASE) IN NET ASSETS	\$(90,687)	\$69,366	(\$128,912)
NET ASSETS BEGINNING OF YEAR	\$416,048	\$325,361	\$394,727
NET ASSETS END OF YEAR	\$325,361	\$394,727	\$265,815

*In-kind donations in 2007 and 2008 do not include \$1,065,470 and 1,504,478 (respectively) of prescription drugs given to our patients through the Prescription Assistance Program for free.

a In 2007 \$105,500 of Revenue restricted to be used in 2008 & 2009.

b In 2008 \$50,250 of Revenue restricted to be used in 2009.

A complete copy of audited financial statements can be obtain by contacting the CHM Executive Director at 912-692-1451.

***Your contributions to Community Health Mission have
the power to change lives.***

\$50 screens 10 people for colon cancer.

\$100 pays for 10 people to be tested for diabetes.

\$150 helps 10 people with diabetes learn how to better cope with their disease.



\$280 provides 10 women with their annual Pap smear.

\$500 supports 10 people who want to quit smoking.

\$1500 gives annual mammograms to 10 women.

\$2500 means 10 men can receive the health care they need for a full year.

\$5000 makes an entire year of care available to ten women, with office visits, Pap smear and mammogram included.

\$7500 supports ten people through a twelve week program of diet, exercise and health education...and a lifetime of wellness.



Which ten lives will you help us change?



Donors List 2008

Chairman Circle (\$20,000 and above)

- Department of Community Health- DCH
- Georgia Healthcare Foundation
- Memorial University Medical Center

Silver Circle (1,000-19,999)

- Armstrong Atlantic State University
- Byck-Rothschild Foundation, Inc
- Chatham County Department of Public Health
- The Chatham Foundation
- Christ Church Community Ministries- Tours of Home
- Dr. & Mrs. Henry Croci
- Mr. & Mrs. Thomas Curless
- Mr. & Mrs. Arthur Gartland
- Georgia Port of Authorities
- Dr. & Mrs. Miles Goldsmith
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- Mr. & Mrs. Robert Hallock II
- Isle of Hope United Methodist Church
- St. Peter's Episcopal Church
- Quest Diagnostics Foundation
- The Savannah Community Foundation, Inc
- Skidaway Island United Methodist Church
- St. James Catholic Church
- Mr. & Mrs. Carlton Sheets
- Susan G. Komen Breast Cancer Foundation
- Drs. Dave & Diane Z. Weems

Wellness Circle (up to \$999)

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- Mrs. Cheryl Weber
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- Mr. & Mrs. William West
- Mrs. Ann Yingling
- Mr. & Mrs. Samuel Yocca

In-kind donations

- Memorial University Medical Center
- St. Joseph's/Candler Health Systems
- Quest Diagnostics
- Trident Pet-Scan of Savannah
- DX-Diagnostics
- Mr. Jose Rosa – N'Spire Marketing Group Inc.
- South Coast Imaging Center
- John Newton La Voz Latina



Thank you to our Volunteers and Partners in 2008

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